

## **Allcom Networks Pty Ltd (ACN 076 491 917)**

### **Standard Trading Terms and Conditions of Sale**

Anything not expressly specified within this quote should be considered excluded and therefore out of scope for this engagement.

Title to the goods shall not pass to recipient until settlement of invoices are received in full by Allcom.

All variations should be formally agreed with your Allcom sales representative using an agreed project change process prior to commencement of work.

All work shall be performed during office-hours unless specified otherwise.

No travel/accommodation costs shall be included, unless specified otherwise.

Cabling and cable/patch-lead provisioning is excluded, unless specified otherwise.

Cage-nuts and bolts are excluded and shall be provided by the client, unless specified otherwise.

Rack/location power supply is sufficient (preferably from UPS) with adequate air-conditioning to accommodate the project deliverables.

Site specific power leads (for example, C14 connectors) shall be provided by the client. This shall be required whenever vendor provided power leads are not suitable.

Sufficient rack space shall be provided when required. Any delays caused by this may result in chargeable variations.

Any requested information shall be provided in a timely manner. Any delays caused by this may result in chargeable variations.

All change of control procedures (submissions and approval) shall be the client's responsibility and should be managed in a timely fashion to avoid any delays. Allcom shall assist with any necessary information needed for change requests.

Suitable network connectivity will be provided to Allcom staff for their laptops during the project as and when necessary.

Remote access may be provided to Allcom when requested in order to gather information, provide post-implementation support, and troubleshooting.

Test plans for UAT shall be agreed to prior to project commencement.

Any requirement for site inductions of more than 30 mins is excluded and may become a chargeable variation unless expressly listed as an inclusion within this quote.

Rubbish disposal or equipment decommissioning is considered out of the scope of this engagement, unless specified otherwise.

This agreement assumes free and unhindered access to all areas of the installation site that may be required to complete project related activities. This includes, if applicable, the availability of client resources.

Any required KVM (Keyboard, Video and Mouse) capabilities will be available when required for on-site changes.

Allcom will project manage internal resources. If the PM boundaries need to extend to other parties outside of Allcom, additional PM costs may apply.

Any delay caused by the client in the project beyond the direct control of Allcom may result in chargeable variations.

Any revisit of a site caused by issues for which Allcom isn't responsible may result in chargeable variations.

Re-scheduling of activities without a minimum of 48 hours' notice may result in chargeable variations.

Please clarify any specific technical requirements with your Allcom sales representative before acceptance of this quotation.

Unless specifically advised, Allcom will assume vendor best practice has been adhered to.